



March 1, 2010

Passion for Business!

F9 Webinar

Tech Note: Understanding the
Recalculate Vendor Data
Function

Technical Tips

Passion for Business!

Dear AccountMate Clients,

It's was a busy month supporting clients at Fourim. Not just the usual "work over the weekend because the first of the month is Monday and we have systems going live", which was the case. But, also because we **heard from several different clients** via e-mail **over the weekend** and **surprised them all by responding within a handful of minutes**. While I can't guarantee we'll always be that quick during off-hours (gotta sleep sometime!), the comments from the clients about this showing how Fourim has "**passion for business**" were much appreciated - and is sadly **not common enough in the accounting software industry**.

Like Fourim, the majority of our clients are **small to medium sized businesses that are privately held**. Thus they have passion for their businesses too and **need support QUICK** when it's needed. While the owner of a business almost always has passion for it, the support staff at our client base is invariably committed too because of their longevity and almost being family at their respective organizations.

What you might not know, though, is the **level of AccountMate's commitment**. The vast **majority of financial management software vendors** are corporately held, while **AccountMate is privately owned** by three individuals: President/CEO [David Dierke](#), Chief Operating Office [David Rander](#), and Chief Technology Officer [Tommy Tan](#). In fact, these gentlemen purchased AccountMate from one of the major accounting software conglomerates about five years ago with the express purpose of **providing a higher level of customer satisfaction**, which is definitely working since everyone knows the level of commitment is intensified when your own **skin is in the game!**

Here at Fourim we see **AccountMate's level of commitment** firsthand - by their institution of their **Business Partner Advisory Group**, by their annual **Business Partner conference** and **regional "Roundtable" gatherings** six months opposite the conference, by their **twice weekly TechLine** and **BP Update newsletters** - but most importantly by always being there. Yes, even during **off-hours on numerous occasions**, the **same way that Fourim is there** for you.

So, I just wanted to take this opportunity to echo back the sentiment we received to our numerous committed clients and to our valued business partner, AccountMate. I'm not sure we're out of the woods from the last year's financial turbulence, but it's clear that **the passionate companies are the ones succeeding**.

Regards,

Al Wittmann, Fourim Consulting, LLC

<http://www.Fourim.com>

F9 Webinar

F9 Report Writer is an AccountMate distributed product that integrates your General Ledger information directly to Microsoft Excel. Simply put, you can sit in Excel and pull values in real-time into spreadsheets.

No exporting, massaging, then formatting - or, worse yet, re-keying values - just set your spreadsheet up one time, then change the period/year you'd like to pull the information from and hit the <F9> key to refresh the data.

If you know Excel, then you know F9!

The free webinar will be held on **Wednesday, March 17th** at 1:00 PM EST. Please <reply> to this e-mail, or send directly to Support@Fourim.com, at least one day prior to then and we will get you registered.

Tech Note: Understanding the Recalculate Vendor Data Function

AccountMate's Recalculate Vendor Data feature is a useful tool to correct certain inaccuracies or inconsistencies affecting the vendor balances. This tech note helps you to identify the conditions that necessitate recalculation of vendor data and the requirement that must be met prior to performing recalculation. This document also discusses the recalculation procedures, the AccountMate tables that are validated during the recalculation process, and the issues that cause the recalculation process to fail.

[Article 1143: Understanding the Recalculate Vendor Data Function](#)

Technical Tips

Versions: AM7 for SQL, Express and LAN
AM6.5 for SQL, MSDE and LAN

Module: AR

Q: *I attempted to apply finance charge to a customer using the **Apply Finance Charge** function; however, I received the message, "No invoice in the selected criteria is eligible for finance charge." I verified that the Finance Charge setting in **AR Module Setup** is correct and the invoice's Pay Code is marked as eligible for finance charges. What did I miss?*

A: In addition to the Finance Charge setting in **AR Module Setup** and the invoice Pay Code setup, be sure that the customer record is set to apply finance charge. Verify in **Customer Maintenance** that the **Apply Finance Charge** checkbox in the **Settings** tab is marked for the customer.

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Versions: AM7 for SQL, Express and LAN
AM6.5 for SQL, MSDE and LAN

Modules: SO, AR

Q: *Why do I keep getting the message Price < Cost each time I create a sales order or an invoice for an inventory item? How can I get rid of this message?*

A: The message Price < Cost serves as a warning that you are selling the inventory item at a price lower than the cost. You will encounter this message when all of the following conditions exist:

- The **Enable Multiple Pricing** is not marked in **AR Module Setup** (this feature is not applicable in LAN).
- The **Allow Negative Price** in **Inventory Maintenance** -> **Settings** tab is not marked.
- Unit price entered is less than cost.

Mark the **Allow Negative Price** checkbox in the **Inventory Maintenance** -> **Settings** tab if you do not want to encounter this warning message.

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Version: AM7 for SQL, Express and LAN

Modules: AP, PR

*TIP: The **Signature Maintenance** function is subject to extended user access validation. Only users who have been granted access rights to the **Update/Delete Signature Maintenance** feature can set up, amend or delete signature image records. You may set up access rights in the AccountMate Administrator --> **Group/User Setup** function.*

AccountMate

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